

# Member Direct Debit Request



For assistance & enquiries: Ph 132 467  
Please send this completed form to: Intrust Super, GPO Box 1416, Brisbane QLD 4001

Please write in BLOCK letters and use a BLUE or BLACK pen. This request will be invalid if unsigned or undated.

**Direct Debits are not available on all accounts. Check your financial institution allows direct debits from your account before sending in this form.**

## Member Details (Please complete in full)

Member Number

(This can be found on your Member Statement)

Mr/Mrs/Ms/Miss/Other

Surname

Given Names

Date of Birth (ddmmyyyy)

### Residential Address

Street Number

Street Name

Suburb/Town

State

Postcode

### Postal Address (if different from residential address)

Street Number / PO Box

Street Name

Suburb/Town

State

Postcode

Telephone (daytime)

Mobile

Email

## TAX FILE NUMBER (TFN) DETAILS

Under the Superannuation Industry (Supervision) Act 1993, your superannuation fund is authorised to collect your TFN, which will only be used for lawful purposes. These purposes may change in the future as a result of legislative change.

Intrust Super may disclose your TFN to another superannuation provider when your benefits are being transferred, unless you request in writing to Intrust Super that your TFN not be disclosed to any other superannuation provider.

It is not an offence not to quote your TFN. However, giving your TFN to Intrust Super will have the following advantages (which may not otherwise apply):

- Intrust Super will be able to accept all types of contributions to your account/s;
- the tax on contributions to your superannuation account/s will not increase;
- other than the tax that may ordinarily apply, no additional tax will be deducted when you start drawing down your superannuation benefits; and
- it will make it much easier to trace different superannuation accounts in your name so that you receive all your superannuation benefits when you retire.

I agree to provide my Tax File Number  No

Yes – my TFN is:

Please turnover to complete and sign this form ➤



## WHY AN AGREEMENT?

Through the Direct Debit Request (DDR) you are agreeing to allow us to debit amounts from your bank\* account on a monthly basis. The nominated amount will be debited on the 20th of each month or the next business day.

### If Intrust Super wants to change this agreement

We will notify you at least 14 days before making any changes.

### If you want to change your direct debit, or make an enquiry

Please contact us if you wish to:

- change or cancel your direct debit – advise us in writing at least three business days before the date we debit your bank account
- dispute a debit that has been made from your bank account – Intrust Super will respond to your initial dispute within five business days. If you are not happy with our response to your dispute, you may lodge a formal claim with your bank.

### Weekends and public holidays

We will always try to debit your account on the 20th of each month, except when that date falls on a weekend or public holiday. In this case we will debit your account on the next business day.

### Make sure you have enough money in your account

You should make sure that you always have enough cleared funds in your bank account for us to debit your account. If there is not enough money (that is, cleared funds) in your bank account, we will still make a debit. If your bank dishonours the debit, we may pass any dishonour fees and/or any costs incurred by Intrust Super on to you.

### Confidentiality

We will keep your bank account details confidential except when a court order applies, if Intrust Super bank needs information about your account or if you give us permission to reveal your bank details.

### Check that you give us your correct details

Before completing this form please check with your bank that:

- your bank account accepts direct debiting (some accounts don't); and
- the account number you give us is correct (refer to your bank statement or contact your bank if necessary).

\* Note: where we talk about "bank", this could also mean other financial institutions.

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